

Privacy Policy 1.0

Your privacy and the security of your information are very important to us. This privacy notice discloses the privacy practices for www.advancesolutions.com. This privacy notice applies solely to information collected by this website. It will notify you of the following:

- What personally identifiable information is collected from you through the website, how it is used and with whom it may be shared?
- What choices are available to you regarding the use of your data?
- The security procedures in place to protect the misuse of your information.
- How you can correct any inaccuracies in the information?

INFORMATION COLLECTION, USE, AND SHARING

- We are the sole owners of the information collected on this site. We only have access to / collect information that you voluntarily give us via email or other direct contacts from you. We will not sell or rent this information to anyone.
- We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request.
- Unless you ask us not to, we may contact you via email in the future to tell you about special offers, new products or services, or changes to this privacy policy.and CMDB reduced the MTTR significantly, hence significant financial savings–Improved Customer satisfaction significantly with Self Service portal and improved time to resolve key issues

YOUR ACCESS TO AND CONTROL OVER INFORMATION

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number provided on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

WHERE AND WHEN IS INFORMATION COLLECTED ON OUR WEBSITE

We may collect information (including Personally Identifiable Information) regarding you in different manners and at different places and times throughout our Website. The following is a description of the areas and/or manners in which we primarily collect information about you.

Becoming a Registered User

We may ask that you complete certain steps to become a registered user of the Website. In such instance, you may be required to provide us with information (including Personally Identifiable Information) such as your personal information or that of your company (e.g. name, business address, email address and information regarding your business).

Cookies and Action Tags

We also may collect Non-Personally Identifiable Information passively using cookies and action tags through our Website. Cookies are small text files that are placed on your computer in order to identify: (i) your Web browser; (ii) the activities of your computer on our Website; and (iii) your activity in connection with our marketing and promotional efforts.

Cookies may be used to: (i) personalize your experience on our Website (e.g. to dynamically generate content on web pages specifically designed for you); (ii) assist you in using our services (e.g. to save you time by not having to reenter your name upon each visit to our Website); and (iii) allow us to statistically monitor how you are using our Website for purposes of improving our offerings.

We also may use cookies to conduct marketing and promotional efforts, tailor certain advertisements to your browser that we think may be of interest to you, or to determine the popularity of certain content.

You do not have to accept cookies to use our Website; however, you may not be able to use certain offerings, features or resources of our Website if you do not accept cookies. Although most browsers are initially set to accept cookies, you may reset your browser to notify you when you receive a cookie or to reject cookies generally. Most browsers offer instructions on how to do so in the Help section of the toolbar.

Action tags, also known as web beacons or gif tags, are a web technology used to help track website usage information, such as how many times a specific page has been viewed. Action tags are invisible to you, and any portion of our Website or email sent to you on our behalf may contain cookies that are associated with action tags that are located on our Website. Unlike cookies, action tags are not placed on your computer.

We may select and use different third parties from time to time to track website usage through action tags on our Website and on our advertisements on other websites.

WHAT ABOUT SENSITIVE DATA?

We do not generally seek to collect sensitive personal data through this site. If we do seek to collect such data, we will ask you to consent to our proposed uses of the data. We may also collect some sensitive personal data incidentally. By providing us with unsolicited sensitive personal data, you consent to our using the data subject to applicable law as described in this Policy.

The references to “sensitive personal data” are to the various categories of personal data identified by European and other data privacy laws as requiring special treatment, including in some circumstances the need to obtain explicit consent. These categories comprise personal identity numbers, personal data about personality and private life, racial or ethnic origin, nationality, political opinions, membership of political parties or movements, religious, philosophical or other similar beliefs, membership of a trade union or profession or trade association, physical or mental health, genetic code, addictions, sexual life, property matters or criminal record (including information about suspected criminal activities).

SECURITY

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information, that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the address bar and looking for “https” at the beginning of the address of the Web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via email at **info@advancesolutions.com**